



Temporary Asylum

Families fleeing their homes seek temporary accommodation in a country of first asylum.



Referral for Resettlement in Australia

UNHCR

Refers refugees for resettlement in Australia.

OR

Person is proposed under the Special Humanitarian Program by a family member in Australia.

Visa Applications Assessed

Application meets Visa criteria for the Refugee or Special Humanitarian Program.

The Department of Home Affairs

Carries out security health, and character checks.

Selection of settlement location

The selection of a location for settlement in Australia will take into account family and community links, and services such as health, accommodation and language tuition.



Arrival in Australia

A Humanitarian Settlement Program (HSP) case manager meets families at the airport and takes them to their new home.

Visa Granted

While still overseas the family may take part in the Australian Cultural Orientation program to help them prepare for life in Australia.



510 hours free English tuition

More information about the Adult Migrant English Program can be found at **The Department of Education and Training's** website.

Apply for Citizenship

To find out whether you are eligible and learn more about how to become an Australian citizen see: www.homeaffairs.gov.au/trav/citi

18 Months



4 Years

The HSP case manager works with the family for up to 18 months to ensure their smooth transition to settlement in Australia.

Continued Support and Services



Work-readiness

More information about settlement support can be found at the DSS website.

5 Years

End of Settlement Services